

We recommend testing out your setup in advance, so you are prepared when concert time arrives. Feel free to contact our staff with any questions you have prior to the event. **This concert will be streamed on YouTube.** You just need the link emailed to you from Sunriver Music Festival to enjoy the concert either on your computer or your TV.

## **OPTIONS TO WATCH ON YOUR TV:**

### **Using a SmartTV:**

*If your TV is from 2013 or newer, there is a good chance you have a SmartTV!*

#### **OPTION 1: Watch on your SmartTV (Cast from your Computer):**

1. Make sure your SmartTV is connected to the same Wi-Fi network as your computer. (Unless you intentionally set it up differently, it likely is.)
2. On your computer, click the YouTube link received from Sunriver Music Festival.
3. At the bottom right of the YouTube video, click the “Cast” icon.

*Note: The Cast icon looks like this:* 

4. Select the device you want to cast to and wait for it to connect. Once connected, the video will play on your TV.

#### **OPTION 2: Watch on your SmartTV (Through the YouTube App):**

*For this option to work, you must be logged into your YouTube account on both your computer AND on your TV.*

1. On your computer, click the YouTube link received from Sunriver Music Festival. Click the thumbs up “Like” button directly under the video’s title. 
2. On your TV, using your SmartTV remote, search for the YouTube app. Some SmartTV remotes will have a YouTube button built in. If you have that button, click that button.

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3. Once the YouTube app opens on your TV, navigate to “Library” and then to “Liked Videos” and select the Aaron Meyer concert.

*Note: This is the same procedure for if you are using a streaming device added to your non-SmartTV, such as Roku, Apple TV, Amazon Fire, etc.*

## **Using a Regular TV:**

### **OPTION 1: Connect your Computer Directly to your TV:**

Connect your computer to your TV using a HDMI cable. Once you have your TV connected, your TV will display your computer's screen with audio on your TV. From your computer, click the YouTube link received from Sunriver Music Festival. You may have to adjust your computer's "Display" settings ("Settings" or "System" on a Mac).

*Note: Not all TV's have an HDMI hookup to connect with a computer.*

### **OPTION 2: Adding a Streaming Device:**

There are many options for purchasing inexpensive devices to plug into the back (or side) of your TV that will allow you to turn your regular TV into a SmartTV!

Options include: [Apple TV](#), [Amazon Fire](#), [Google Chromecast](#), and [Roku](#). Once one of these devices are set up, you will be able to access the concert the same way as in Option 2 above.

# TIPS & TRICKS:

Here are a few recommendations to help optimize your viewing experience if video quality seems glitchy:

- Refresh your browser page.
- Restart your computer.
- Close out of the YouTube app, and reopen it.
- Disconnect other devices connected to your network and disable all background applications currently running on your device to increase your connection and computer speed.
- Clear your browser's cache and cookies.
- Try using a different computer browser (Chrome, Safari, Edge etc).
- Try using a different device.
- Make sure you are not using a VPN.
- Restart your router.
- Restart your device.
- Try using a different network like another WiFi connection, 4G or a Hotspot.

Note: If you close out of the YouTube video during the concert, when you rejoin the video may pick back up in real time (later than when you closed out).

# FAQs:

**What if I'm late to start the stream?**

The broadcast will begin at the designated time. If you join the stream a little late, it will pick up where it is in the live concert.

**Why isn't the video starting right at 7:00?**

We have built in a 10-minute countdown to allow everyone to join in on the stream. If the video or countdown does not start after some time, try refreshing the page. During the countdown, you should be hearing music from Aaron's recordings. If you see the

countdown but don't hear the music, this is a good time to doublecheck your audio settings and volume levels.

### How do I get a concert program?

The concert program was sent to you at the same time as the concert link. You can also access the program here: <https://sunrivermusic.org/aaron-meyer-concert-program-2020>

### Can I interact with other concert attendees?

Yes! There is a chat option on the concert's YouTube page *on your computer*. While enjoying the concert, feel free to add your positive and friendly comments to the chat.

### What if I don't have the YouTube link?

Contact the Festival office at 541-593-1084 or [information@sunrivermusic.org](mailto:information@sunrivermusic.org) and we will re-send it to you right away. **IMPORTANT:** If it is concert day, your best option for a timely response is to email [information@sunrivermusic.org](mailto:information@sunrivermusic.org) rather than phone the office. We cannot guarantee (but we'll try!) a same-day response to voicemails left at the office on concert day because we are likely at the concert venue.